Certificate of Registration

(Quality Management System)

KVQA CERTIFICATION SERVICES PVT. LTD.

This is to certify that the Quality Management System of

Cyfuture India Pvt. Ltd.

Noida: Plot No. 126 & 127, Noida Special Economic Zone (NSEZ) Phase II, Noida -201305, Uttar Pradesh, India
Jaipur: G1-227/228, H1 236-239, Export Promotion Industrial Park (EPIP), Sitapura Industrial Area, Jaipur -302022, Rajasthan, India
Mumbai: Plot EL-3, TTC Industrial Area, Mahape, Navi Mumbai – 400710, Maharashtra, India
Chennai: Plot no. B2, Phase I, MEPZ, SEZ. Chennai-600045, Tamil Nadu, India
Bengaluru: Akshaya Commercial Complex, 2nd Floor, No. 26/16, Victoria Road, Austin Town, Bengaluru -560047, Karnataka, India

Has been found to comply with the requirements of

ISO 9001:2015

This Certificate is valid for the following Product or service range

Providing Data Centre Services including Web Site Hosting, Web Application Hosting, Server co-location, Disaster Recovery, Backup, email Hosting, VPS, Dedicated Server, Cloud Hosting and Managed Services, , AI & GPU services, email Marketing and BPO Operations including Call Centre Services.

Certificate No.: KDACQ202601067

1st Surveillance Due On: 14/12/2026: Done On:
2nd Surveillance Due On: 14/12/2027: Done On:

Date of Issue: 14, January, 2026
Valid Until: 13, January, 2029*

Issued by --
Authorised Signatory KVQA

CB-QMS-045

To Check the Status of the Certification, kindly log on to www.kvqa.in
F-300, Sector -63, Noida U.P., India. Ph 011-22711940, 22711941.
email:delhi@kvqaindia.com
*Subject to successful completion of surveillance audits

QSA INTERNATIONAL

Certificate OF REGISTRATION

This is to certify that

Cyfuture India Pvt. Ltd.

G1-227/228, H1 236-239, Export Promotion Industrial Park (EPIP), Sitapura Industrial Area, Jaipur -302 022, India

Plot No. 197-198 Noida Special Economic Zone (NSEZ) Phase II, Noida 201 305, India

Has been assessed for the ISMS and implementation of related cloud security controls applicable for the assets, services and locations as detailed Statement of Applicability (V3.0 dated 21.04.2025) and as per the requirements stated in:

ISO/IEC 27017:2015

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities under Cyfuture for the following services:

Cyfuture Public Cloud Hosting, Cyfuture Private Cloud Hosting, Cyfuture Hybrid Cloud Hosting, Cyfuture Storage, Cyfuture CDN, Cyfuture Load balancing, Cyfuture Web Hosting, Cyfuture CRM Hosting, Cyfuture Servers, Cyfuture DR Service, Cyfuture DB Hosting, Cyfuture Firewall, Cyfuture Email Hosting, Cyfuture Mobile App Hosting, Cyfuture ERP CRM, Cyfuture Global Cloud

By QSA International, UK

This Certificate is Valid from 14 July 2026 to 13 July 2027

Registration Number: QSA-16091114
Initial Certification Date: 14 July 2016
Re-Certification Date: 14 July 2025
Certification Expiry Date: 13 July 2028

Stratford Ray

Certification Manager

QSA INTERNATIONAL LIMITED
27, Old Gloucester Street, London, WC1N3AX, ENGLAND

CGA
Centre for Global Accreditation
Accreditation No. AB-145001

Email: info@qsai.co.uk
Web:www.qsai.co.uk

Registered with Registrar of Companies for England and Wales through Registration Number 11936114
This certificate is a property of QSA International, UK. This certificate must not be altered in anyway and shall be returned upon the request by QSA International.

QSA INTERNATIONAL

Certificate OF REGISTRATION

This is to certify that

Cyfuture India Pvt. Ltd.

G1-227/228, H1 236-239, Export Promotion Industrial Park (EPIP), Sitapura Industrial Area, Jaipur -302 022, India

Plot No. 197-198 Noida Special Economic Zone (NSEZ) Phase II, Noida 201 305, India

Has been assessed for the ISMS and related cloud security controls for the protection of personally identifiable information (PII) for the assets, services and locations as detailed Statement of Applicability (V3.0 dated 21.04.2025) and as per the requirements stated in:

ISO/IEC 27018:2019

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of facilities under Cyfuture for the following services:

Cyfuture Public Cloud Hosting, Cyfuture Private Cloud Hosting, Cyfuture Hybrid Cloud Hosting, Cyfuture Storage, Cyfuture CDN, Cyfuture Load balancing, Cyfuture Web Hosting, Cyfuture CRM Hosting, Cyfuture Servers, Cyfuture DR Service, Cyfuture DB Hosting, Cyfuture Firewall, Cyfuture Email Hosting, Cyfuture Mobile App Hosting, Cyfuture ERP CRM, Cyfuture Global Cloud.

By QSA International, UK

This Certificate is Valid from 14 July 2026 to 13 July 2027

Registration Number: QSA-16091115
Initial Certification Date: 14 July 2016
Re-Certification Date: 14 July 2025
Certification Expiry Date: 13 July 2028

Startford Ray

Certification Manager

QSA INTERNATIONAL LIMITED
27, Old Gloucester Street, London, WC1N3AX, ENGLAND

CGA
Centre for Global Accreditation
Accreditation No. AB-145001

Email: info@qsai.co.uk
Web:www.qsai.co.uk

Registered with Registrar of Companies for England and Wales through Registration Number 11936114
This certificate is a property of QSA International, UK. This certificate must not be altered in anyway and shall be returned upon the request by QSA International.

CERTIFICATE OF REGISTRATION

Privacy Information Management System– ISO/IEC 27701:2019

The Certification Body of **Gradient Certification Inc.** hereby certifies that the following organization operates a Privacy Information Management System that conforms to the requirements of ISO/IEC 27701:2019

Cyfuture India Pvt. Ltd.

Noida Office: Plot No. 126 & 127, Noida Special Economic Zone (NSEZ) Phase II, Noida -201305, Uttar Pradesh, India

Noida Branch Office- 197 & 198, Noida Special Economic Zone (NSEZ), Noida 201305, Uttar Pradesh, India

Jaipur: G1-227/228, H1 236-239, Export Promotion Industrial Park (EPIP), Sitapura Industrial Area, Jaipur -302022, Rajasthan, India

Mumbai: Plot EL-3, TTC Industrial Area, Mahape, Navi Mumbai – 400710, Maharashtra, India

Chennai: Plot No. B2, Phase I, MEPZ, SEZ. Chennai-600045, Tamil Nadu, India

Scope of the Certificate

For providing Data Centre activities including Co-Location Services, Security Services, Dedicated Hosting, VPS & Cloud Hosting Services, AI & GPU services, Customer Support, Remote Technical Support and Managed Services supported by support functions of IT, HR and Administration including legal.

(ISMS Certificate Number: KDACI202601007 issued by KVQA CERTIFICATION SERVICES PVT. LTD.)

Registration Number: GCI/IP/202601001

Date of Initial Issue	28 January 2026
1st Surveillance Audit on/Before	14 December 2026
2nd Surveillance Audit on/Before	14 December 2027
Certificate Expiry	13 January 2027
Recertification Due	13 January 2029

Issued on behalf of Gradient Certification Inc.

The validity of this certificate can be verified at www.gradientcert.com or through email at info@gradientcert.com. This certificate is the property of Gradient Certification Inc, 2117 Peckham Street, Houston, TX 77019, United States and must be returned on request.

Certificate of Registration

(Information Security Management System)

KVQA CERTIFICATION SERVICES PVT. LTD.

This is to certify that the Information Security Management System of

Cyfuture India Pvt. Ltd.

Noida: Plot No. 126 & 127, Noida Special Economic Zone (NSEZ) Phase II, Noida -201305, Uttar Pradesh, India
Jaipur: G1-227/228, H1 236-239, Export Promotion Industrial Park (EPIP), Sitapura Industrial Area, Jaipur -302022, Rajasthan, India
Mumbai: Plot EL-3, TTC Industrial Area, Mahape, Navi Mumbai – 400710, Maharashtra, India
Chennai: Plot no. B2, Phase I, MEPZ, SEZ. Chennai-600045, Tamil Nadu, India
Bengaluru: Akshaya Commercial Complex, 2nd Floor, No. 26/16, Victoria Road, Austin Town, Bengaluru -560047, Karnataka, India

Has been found to comply with the requirements of

ISO/IEC 27001:2022

This Certificate is valid for the following Product or service range

The Information Security Management System applies for providing Data Centre activities including Co-Location Services, Security Services, Dedicated Hosting, VPS & Cloud Hosting Services, AI & GPU services, Customer Support, Remote Technical Support and Managed Services supported by support functions of IT, HR and Administration including legal.
The Scope is as per SOA Version 1.0

Certificate No.: KDACI202601007

1st Surveillance Due On: 14/12/2026: Done On:
2nd Surveillance Due On: 14/12/2027: Done On:

Date of Issue: 14, January, 2026
Valid Until: 13, January, 2029*

Issued by ---
Authorised Signatory KVQA

CB-ISMS-045

To Check the Status of the Certification, kindly log on to www.kvqa.in
F-300, Sector -63, Noida U.P., India. Ph 011-22711940, 22711941.
email:delhi@kvqaindia.com
*Subject to successful completion of surveillance audits

CERTIFICATE OF REGISTRATION

INTERCERT hereby certifies that the Information technology - Service Management Systems of

Cyfuture India Private Limited

Plot No. 197-198, Noida Special Economic Zone (NSEZ), Phase II, Noida 201 305, Uttar Pradesh, India.

See Annexure for additional sites and additional site scopes

Has been successfully assessed as per the requirements of

ISO/IEC 20000-1:2018

For the scope of

THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE, COLOCATION, WEB, MAIL HOSTING, APPLICATION, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD COMPUTING, BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY, NETWORK & SECURITY OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES.

Initial Certification Date	: November 27, 2024
Certificate Issue Date	: November 27, 2024
Surveillance Validity Date	: November 26, 2026
Recertification Date	: November 26, 2027

Registration Number: ICI-IT-2411052

Issued on behalf of InterCert
Head - Certifications

CB-MS-6105

The validity of this certificate can be verified at **www.intercert.com** or through email at **info@intercert.com**. This certificate is the property of **INTERCERT INC**, 2001 Timberloch Place - Suite 500, The Woodlands, Texas 77380, United States and must be returned on request.

CERTIFICATE OF REGISTRATION

This annexure identifies the locations covered by the management system of:

Cyfuture India Private Limited

This annexure is linked to the Main Certificate # ICI-IT-2411052 and cannot be shown nor reproduced without it.

Site Name & Address	Scope
Cyfuture India Private Limited Plot No. 197-198, Noida Special Economic Zone (NSEZ), Phase II, Noida 201 305, Uttar Pradesh, India.	THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE, COLOCATION, WEB, MAIL HOSTING, APPLICATION, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD COMPUTING, BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY, NETWORK & SECURITY OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES.
Cyfuture India Private Limited GI-227/228, HI 236-239, EXPORT PROMOTION INDUSTRIAL PARK (EPIP), SITAPURA INDUSTRIAL AREA, JAIPUR-302022, RAJASTHAN, INDIA	THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE, COLOCATION, WEB, MAIL HOSTING, APPLICATION, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD COMPUTING, BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY, NETWORK & SECURITY OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES.
Cyfuture India Private Limited Plot No. 126, Noida Special Economic Zone (NSEZ), Phase II, Noida 201 305, Uttar Pradesh, India.	THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE, COLOCATION, WEB, MAIL HOSTING, APPLICATION, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD COMPUTING, BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY, NETWORK & SECURITY OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES.

Note:- Validity of this certificate depends on the validity of the main certificate.

Issued on behalf of InterCert
Head - Certifications

CB-MS-6105

The validity of this certificate can be verified at **www.intercert.com** or through email at **info@intercert.com**. This certificate is the property of **INTERCERT INC**, 2001 Timberloch Place - Suite 500, The Woodlands, Texas 77380, United States and must be returned on request.

QSA CERTIFICATION

Certificate OF REGISTRATION

This is to certify that

Cyfuture India Pvt. Ltd.

Plot No. 126 & 127, Noida Special Economic Zone (NSEZ) Phase II, Noida -201305, Uttar Pradesh, India
G1-227/228, H1 236-239, Export Promotion Industrial Park (EPIP), Sitapura Industrial Area, Jaipur -302022, Rajasthan, India
Plot EL-3, TTC Industrial Area, Mahape, Navi Mumbai – 400710, Maharashtra, India
Plot no. B2, Phase I, MEPZ, SEZ. Chennai-600045, Tamil Nadu, India
Akshaya Commercial Complex, 2nd Floor, No. 26/16, Victoria Road, Austin Town, Bengaluru -560047, Karnataka, India

has been assessed and found to be conforming to the requirements

ISO/IEC TR 20000-9: 2015

IT SERVICE MANAGEMENT SYSTEM

For the Scope of

THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE, CO-LOCATION, WEB, MAIL HOSTING, APPLICATION BUSINESS CONTINUITY, PLANNING & DISASTER RECOVERY, NETWORK, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD COMPUTING & SECURITY OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES

By QSA International, UK

This certificate is valid from 30 May 2026 to 29 May 2027

Registration Number: QSA-18051613
Initial Certification Date: 30 May 2018
Re-Certification Date: 30 May 2024
Certification Expiry Date: 29 May 2027

Stratford Ray
Certification Manager

CYFUTURE INDIA PVT. LTD.

CGA
Centre for Global Accreditation
Accreditation No. AB-145001

QSA CERTIFICATION LIMITED
272 Bath Street, Glasgow, G2 4JR, Scotland, United Kingdom

EMAIL: info@qsacertification.com
Web: www.qsacertification.com

This certificate is a property of QSA Certification, UK. This certificate must not be altered in any way and shall be returned upon the request by QSA Certification.

QSA CERTIFICATION

Certificate OF REGISTRATION

This is to certify that

Cyfuture India Pvt. Ltd.

Plot No. 126, Noida Special Economic Zone (NSEZ), Phase II,
Noida - 201305, Uttar Pradesh, India

has been assessed and found to be conforming to the requirements

ISO 18295-1:2017

Customer Contact Centres - Requirements for Customer Contact Centres

For the Scope of

Provision of Customer Contact Centre and Customer Interaction Services including inbound and outbound voice support, email and chat support, customer service, query and complaint handling, order and billing support, customer engagement and associated back-office support services for clients across various industry sectors..

By QSA Certification, UK

This certificate is valid from 29 Sept. 2026 to 28 Sept. 2027

Registration Number: QSA-2609006
Initial Certification Date: 29 Sept. 2026
Certification Expiry Date: 28 Sept. 2029

Startford Ray

Certification Manager

QSA CERTIFICATION LIMITED
128, City Road, London EC1V 2NX
UNITED KINGDOM

CGA
Centre for Global Accreditation
Accreditation No. AB-145001

EMAIL: info@qsacertification.com
Web: www.qsacertification.com

Registered with Registrar of Companies for England and Wales through Registration Number 17300671
This certificate is a property of QSA Certification Limited, UK. This certificate must not be altered in anyway and shall be returned upon the request by QSA Certification

QSA CERTIFICATION

Certificate OF REGISTRATION

This is to certify that

Cyfuture India Pvt. Ltd.

Plot No. 126, Noida Special Economic Zone (NSEZ), Phase II,
Noida - 201305, Uttar Pradesh, India

has been assessed and found to be conforming to the requirements

ISO 10002:2018
Quality Management - Customer Satisfaction - Guidelines for Complaints Handling in Organizations

For the Scope of

Complaints Handling Management System for Business Process Outsourcing (BPO) Services including Customer Contact Centre, Customer Support, Query and Complaint Resolution, Email and Chat Support and associated Back-Office Services and Data Center Services.

By QSA Certification, UK

This certificate is valid from 29 Sept. 2026 to 28 Sept. 2027

Registration Number: QSA-2609005
Initial Certification Date: 29 Sept. 2026
Certification Expiry Date: 28 Sept. 2029

Startford Ray

Certification Manager

QSA CERTIFICATION LIMITED
128, City Road, London EC1V 2NX
UNITED KINGDOM

CGA
Centre for Global Accreditation
Accreditation No. AB-145001

EMAIL: info@qsacertification.com
Web: www.qsacertification.com

Registered with Registrar of Companies for England and Wales through Registration Number 17300671
This certificate is a property of QSA Certification Limited, UK. This certificate must not be altered in anyway and shall be returned upon the request by QSA Certification

MQAS

Recognition of Achievement

Maverick Quality Advisory Services

Commends

CYFUTURE INDIA PRIVATE LIMITED

On being appraised at **Maturity Level 3** on the Capability Maturity Model Integration (CMMI) – DEV, V2.0 based on a Benchmark Based Appraisal Method for Process Improvement Appraisal ID: 69920 covering Application Development and IT Services

Valid until – 02nd Mar 2027



Raj Maheshwari
CMMI Institute Certified Lead Appraiser
ID# 1301040-03

02nd Mar 2024
Date

Capability Maturity Model Integration, Capability Maturity Modeling, and CMM are registered in the U.S. Patent & Trademark Office

MQAS

Recognition of Achievement

Maverick Quality Advisory Services

Commends

CYFUTURE INDIA PRIVATE LIMITED

On being appraised at **Maturity Level 3** on the Capability Maturity Model Integration (CMMI) – SVC, V2.0 based on a Benchmark Based Appraisal Method for Process Improvement Appraisal ID: 69920 covering Application Development and IT Services

Valid until – 02nd Mar 2027



Raj Maheshwari
CMMI Institute Certified Lead Appraiser
ID# 1301040-03

02nd Mar 2024
Date

Capability Maturity Model Integration, Capability Maturity Modeling, and CMM are registered in the U.S. Patent & Trademark Office